

THE
ESTATE



Dear Valued Guests,

Your safety & well-being are paramount to us and we look forward to welcoming you to The Estate Yountville in a safe and caring way.

In light of COVID-19, The County of Napa has implemented an extremely thorough and mandatory Safe Reopening Plan for businesses, with which we have been fully compliant and have passed subsequent inspections. This comprehensive plan includes strict protocols in cleanliness, sanitation, social distancing, security monitoring and the health of our staff.

Here in Yountville, we have adopted additional best practices from the California Department of Public Health, Cal OSHA, the California Hotel Lodging Association and Aimbridge Hospitality to further enhance our health and safety practices.

The following measures are just some of the steps that have been taken here at The Estate Yountville to ensure you have a safe and relaxing visit:

- Enforcing mandatory facial coverings for guests and employees in common areas throughout the entire hotel property
- Implementing the EPA approved list of cleaning products labeled to be effective against emerging viral pathogens
- The installation of Hand Sanitizer Dispensers at every entrance and lobby
- Prohibiting employees from entering guestrooms during a stay, we will be happy to arrange delivery of fresh sheets, towels and amenities upon requests
- Converting all reusable in-room collateral including menus, magazines, attractions and other items to single use
- Limiting the number of people inside of the hotel public space in order to maintain six foot of social distance at all times
- Limiting the capacity of our pool and jacuzzi
- Due to recent California restrictions our F&B outlets have closed, please inquire with our guest service team on available options for to go, pick up or delivery to the hotel
- Administering temperature checks to all employees reporting to work
- Prohibiting any employees from working if they display signs or symptoms of illness
- At this time our fitness center is closed due to County guidelines and COVID regulations
- The Estate Yountville will enforce County and State mandates of no social gatherings, this also includes gatherings in each guest's room. Our rooms have a maximum occupancy dependent on room type, this will be enforced to ensure the safety of all our guests and associates

Thank you for your confidence in us as we navigate through these times with your health and safety at the forefront of our efforts.

The Estate Yountville Team